

Overview

Managed IT for Servers and Workstations

Play it smart with Managed IT Services for Small and Medium Businesses

You can now have a set of comprehensive IT management services at an affordable monthly cost. Granite Mountain Managed IT Services provides top-class IT services and a sophisticated set of IT management tools, currently available only to Fortune 500 companies. Our technology allows us to proactively fix issues before they turn into problems and attend to a problem to prevent disaster. Given the fact that we charge a predictable monthly cost, we profit when our customers have less problems rather than more.

- Monitored & Managed 24x7x365
- Servers
- Veritas Backup
- Desktops/Laptops
- Printers
- Firewalls
- Switches/Routers

Server & Network Management
Desktop Support
Security Management

- Windows 2000/2003/2008 Server support and proactive maintenance.
- Troubleshooting any alert that arises while monitoring systems.
- Weekly check for viruses and event logs to identify problems and troubleshoot them.
- Check and patch-up security holes and verify data backup.
- Management of Hubs, Switches and other network devices.

- Regularly deploy patches and update virus definitions.

- Perform desktop tunings like Defrag, Scandisk, Paging file optimizations, bottlenecks etc.
 - Deploy updates to software and service packs.
 - Support all off the shelf products and third-party applications.
 - Extend end-user technical support.
-
- Proactive firewall maintenance and troubleshooting when problem arises.
 - Maintain logs of intrusion attempts from outside influences.
 - Continuous filtering for bugs, Spyware, Malware and other threats.